



Amazon to Create more than 1,500 New Permanent Jobs with the Opening of a Fulfilment Centre in Essex in Spring 2017

August 18, 2016

Amazon is growing its UK fulfilment centre network as it expands to meet customer demand, increases its product selection and supports more third party Marketplace sellers with Fulfilment by Amazon

Fulfilment centre will be Amazon's 13th in the UK and will be equipped with advanced Amazon Robotics technology

New positions in addition to the 3,500 new permanent full-time jobs Amazon expects to create in the UK in 2016 spanning Head Office, R&D Centres, Customer Service Centres, Fashion Photography Studio, AWS and Fulfilment Centres

London – 18 August, 2016 – Amazon today announced that a new fulfilment centre in Tilbury, Essex, will open in 2017, creating more than 1,500 new permanent jobs next year.

Amazon is increasing the size of its UK fulfilment centre network to meet increasing customer demand, expand its product selection of more than 150 million items and support the needs of a growing number of independent small businesses selling on Amazon Marketplace using Fulfilment by Amazon warehousing and delivery.

"We are excited to announce that we will be opening our 13th fulfilment centre in the UK in Tilbury in spring 2017 to enable us to continue to expand our product selection, support more third party sellers including small businesses with our fulfilment expertise and meet growing customer demand in the UK," said John Tagawa, Amazon's Vice President of UK Operations. "We are delighted to be creating more than 1,500 new permanent full-time jobs with competitive wages and comprehensive benefits starting on day one."

Amazon will later this summer begin recruiting for a range of positions for the Tilbury fulfilment centre, from operations managers to engineers, HR and IT roles to people who will handle customer orders. People interested in applying should visit www.myamazonjob.com/opportunities.

Permanent employees at the new fulfilment centre will receive competitive pay which rises to £9 per hour after two years' service in the greater London area. All permanent fulfilment centre employees receive competitive pay and are given stock grants, which over the last five years were on average equal to £1,000 or more per year per person. Fulfilment centre employees also receive a comprehensive benefits package, including private medical insurance, a company pension plan, life assurance, income protection, subsidised meals and an employee discount.

Amazon also runs an innovative programme called Career Choice that provides fulfilment centre employees funding for adult education, offering to pre-pay 95% of tuition and associated fees for nationally recognised courses, up to £8,000 over four years.

The Tilbury fulfilment centre will be equipped with the latest and most advanced Amazon Robotics technology which launched earlier this year in the UK at Amazon's fulfilment centres in Dunstable and Doncaster.

The robots slide under a tower of shelves where products are stowed, lift it and move it through the fulfilment centre. Robots help speed order processing time and reduce walking time by moving the shelves to employees, reducing the time taken to stow items for sale or pick them for new customer orders. They also save space, allowing for 50 per cent more items to be stowed per square foot.

John Tagawa said: "The Amazon teams are dedicated to innovating in our fulfilment centres to increase speed of delivery while enabling greater selection at lower costs for our customers. The introduction of Amazon Robotics is the newest example of our commitment to invention in logistics on behalf of our employees and our customers."

Amazon has invested more than £4.6 billion in the UK economy to build and run its UK business since 2010. Across the UK, Amazon plans to have more than 15,500 permanent employees by the end of this year at its UK Head Office in London; three Research and Development (R&D) Centres in Cambridge, Edinburgh and London; its Customer Service Centre in Edinburgh; 12 fulfilment centres across England, Scotland and Wales; 29 delivery stations nationwide; the Fashion Photography Studio in Shoreditch, and to run the Amazon Web Services (AWS) UK Data Centre Region. Amazon will open a brand new London office in 2017 giving total capacity for 5,000 people.

Amazon currently has ten fulfilment centres in the UK, including two in Doncaster and one each in Dunfermline, Dunstable, Gourock, Hemel Hempstead, Milton Keynes, Peterborough, Rugeley and Swansea Bay. In the autumn, two new fulfilment centres will open, in Manchester and Coalville, Leicestershire, creating 1,500 new permanent jobs over three years. The new fulfilment centre in Manchester will also use Amazon Robotics technology.

Amazon announced earlier this month it will also open a new fulfilment centre in Doncaster in summer 2017, creating 500 new full-time permanent jobs.

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Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention, commitment to operational excellence, and long-term thinking. Customer reviews, 1-Click shopping, personalized recommendations, Prime, Fulfilment by Amazon, AWS, Kindle Direct Publishing, Kindle, Fire tablets, Fire TV, Amazon Echo and Alexa are some of the products and services pioneered by Amazon.

About Amazon Marketplace

Amazon.co.uk now offers customers a selection of more than 150 million products. This is made possible by tens of thousands of third party sellers of all sizes on Amazon Marketplace who offer an incredibly diverse range of products. In 2015 the number of Marketplace sellers using Fulfilment by Amazon (FBA), a service where Amazon stores, picks, packs and delivers items on behalf of sellers, increased by 40 per cent. As of Q4 2015 more than 40 per cent of all units stocked in Amazon's UK fulfilment centres are FBA products from Marketplace sellers.

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